

Citizens Advice Rotherham

Citizens Advice Rotherham are currently running the following help and advice projects which may be of benefit to you or anyone who is struggling financially as a result of the Covid-19 pandemic.

Energy Advice Programme: Helping clients who need support in reducing their energy bills. We offer a FREE full review of energy to ensure clients are on the correct tariff, including price comparisons and switching energy suppliers. During the process, our team will also identify any other ways they may be able to help you to save money.

Fuel Vouchers: We are delivering an emergency fuel voucher scheme, which has been established in recognition of the additional burden the pandemic is having on vulnerable households, who may struggle to pay their fuel bills due to loss of income or increased usage of fuel. This is to maintain adequate energy supplies for health, wellbeing and to avoid self-disconnection.

We are able to allocate vouchers that can be used to pay for gas and / or electricity. These are available to households that:

- have a prepayment meter
- have been affected by the Covid-19 pandemic
- are at risk of self-disconnection

Please note, these vouchers do not have to be repaid. As part of the process, we will also do a full review of your energy.

Scams: We are raising awareness of scams to keep our client's safe. There are many new scams around at the moment due to Covid-19. We have a FREE information pack that can be posted out to clients so they can look out for them.

In addition, we are also able to offer support with Debt, Immigration, Housing, Benefits, Employment, Family and Consumer issues.

All of our work is Free, Impartial and Confidential.
The average call time is 15 - 30 minutes.

If you would like us to contact you please contact the school office to give permission for them to pass your details on to us and we will get back to you.

Thank you