

## Sims Pay Name Change

### **Text you can use to update your parents**

*The system you use to make payments to school is changing names. From 26th July SIMS Pay will be known as Pay360 Education Payments.*

- *The way you make payments will remain the same - you'll just notice a different logo (Pay360 by Capita) on the login page and in the portal.*
- *The link to log in will be updated to [pay360educationpayments.com](https://pay360educationpayments.com).*
- *When you make a payment, you'll notice the details on your card statement will show as 'Pay360\*school\_name' (rather than 'Capita\*school\_name').*
- *We would recommend that you add the new email address [noreply@pay360educationpayments.com](mailto:noreply@pay360educationpayments.com) to your contacts/whitelist to ensure the emails are not marked as spam.*

### **What will happen next?**

There will be a series of activities prior to the final switch over on 26th July.

- **Saturday 10th July** - SIMS Pay will be off line between 9am and 5pm to enable us to carry out the required maintenance.
- **Monday 12th July** - we will add a notice within the current SIMS Pay log in screen to advise parents of the name change.
- **Monday 26th July** - SIMS Pay will be off line between 1pm and 5pm to enable us to finalise the changes.
- **From 5pm 26th July** - SIMS Pay will be available as Pay360 Education Payments.

Thank you



Mrs L Ridge (Head Teacher)